

FIRMWARE DOCUMENTATION

*CyTime*TM Sequence of Events Recorder SER-32e

APPLICABLE PRODUCTS

Note: Updating firmware does not affect user-configured settings. However, be sure to upload all events prior to the update.

This document contains information about updating firmware to the latest released versions for the CyTimeTM Sequence of Events Recorder, model SER-32e from Cyber Sciences. The information applies to the following catalog number:

- SER-32e

FIRMWARE REVISION HISTORY

Note: Do not attempt to “downgrade” firmware to a previous version; this can cause the unit to malfunction.

To determine the latest SER firmware release or to view complete details on firmware history, please refer to CyTime SER-32e Release Notes.

UPDATE INSTRUCTIONS

UPDATE PROCESS OVERVIEW:

- 1) **EXTRACT** firmware update zip.
- 2) **LOGIN** to SER-32e software UI.
- 3) **NAVIGATE** to Setup > Administration

CyTime SER-32e firmware can be updated over a network. First **download the latest firmware update (.zip file)** from the Cyber Sciences web site (www.cyber-sciences.com/downloads) and extract all files.

Connect a PC to the CyTime SER using a standard Ethernet cable and establish communications through the onboard software UI. It is also possible to update firmware over a local area network. In either case, ensure that reliable control power is maintained to the CyTime SER during the entire update process. A loss of communications during the update could cause the unit to malfunction.

- 4) **UPGRADE** select ‘Upgrade Device’, and select firmware update

SELECT: ‘Upgrade Device’

Cyber Sciences, Inc.TM Monitoring ▾ Control ▾ Diagnostics ▾ Setup ▾

Setup - Administration

User Name: [16 characters max.]

Password: [16 characters max.]

System Logs: [[Click to Show List](#)]

Device:

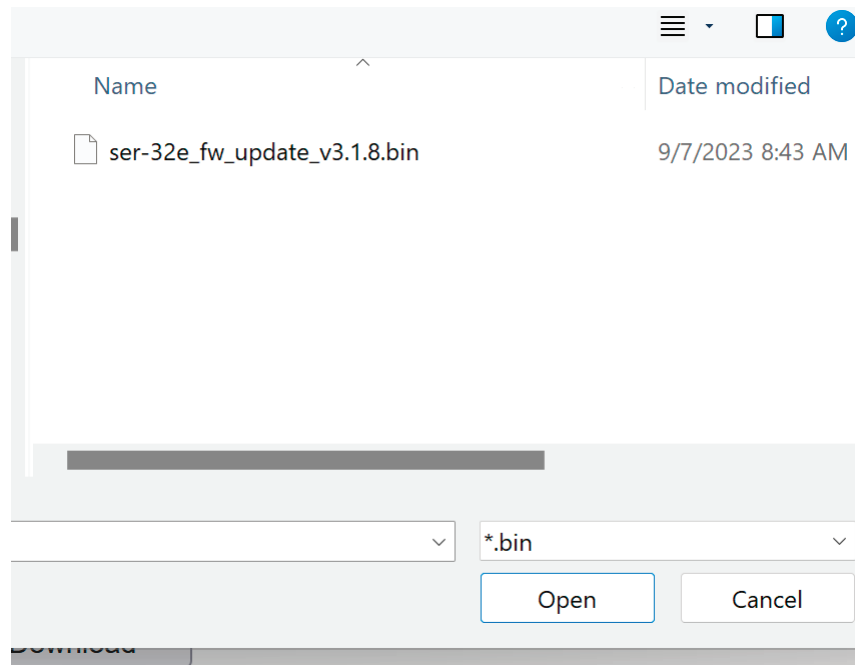
System Configuration:

Upgrade Device: [[Details](#)]

UPDATE INSTRUCTIONS (CONT.)

5) **UPDATE** select file and update.

UPDATE: Select .bin file from .zip download.



Once file is uploaded, the SER will restart. Then update is complete.

CyTime™ Sequence of Events Recorder

Upload complete, starting UPGRADE. The device is now restarting. Please wait...

OK

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